



Ferguslie Park Housing Association

Rent Update

We are pleased to advise you that the Association has decided to keep rents at the same level for the next financial year. This is for the period between the middle of March 2021 and March 2022.

The board of Association recognises that 2020 has been a tough year for many and the negative impact of Coronavirus is still being felt as we enter 2021. This decision is in keeping with our aim to ensure that our rents remain fair and give value for money.

By using information available to us we compare ourselves against lots of Housing Associations in Scotland. We are pleased to say by keeping rents at the same level our average rent increase is the 2nd lowest in comparison with 82 Associations over the past 3 years. This also means that the rents for the Association are lower than the Average for those Housing providers that we benchmark against.



2nd lowest rent
increase compared to
82 Associations over
3 years

Our rents are lower in
comparison than average
of the 82 Associations



Investment in Service

Whilst we have worked hard to keep rent levels the same we are also aware of the need to invest in your home and the community. Over the past 3 years we have invested over £2m in new kitchens, bathrooms, boilers, binstores; new windows and doors and upgrades to smoke detection systems.

However, our investment doesn't stop there. In the year ahead it is planned for a further £1.5 million of planned improvements. As part of our plans, we will be consulting with tenants on improvements you think are needed to the outside of your home and to the wider environment so we can examine further improvements to Ferguslie in the longer term.

In 2021 we aim to deliver



176 new kitchens



32 new bathrooms



48 new boilers



60 new windows and
doors

This investment is in addition to the other day to day services provided such as grounds maintenance; cleaning services; carrying out over 3,000 repairs and safety checks per year; giving housing advice and welfare rights support and providing a free bulk uplift service.

All these services and investments in houses is down to the rent income that is paid to the Association and we thank all of you for this.

We will continue to work hard to ensure that your rent represents value for money, is affordable and that any future rent increases are kept to a minimum.

Contact Us

Whilst Coronavirus means our office is closed we are still available for any tenant to talk to on any issue relating to your home or tenancy, or even just to have a chat. Please do not hesitate to contact us.



Our Office Opening Hours:

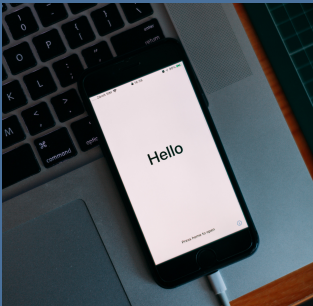
Monday to Thursday 9am–5pm & Friday 9am–4pm

Closed for staff training every Wednesday from 9am - 10.30am

Closed last Wednesday of the month for staff training 9am - 12.30pm

Contact Telephone Numbers:

Main Contact Number **0141 887 4053**, then choose from one of the following:



Press 1 for Repairs and Maintenance;

Press 2 for Housing Enquiries

Press 3 for Welfare Rights

Out of Hours Emergency Repairs: **0141 887 4053** and then Press **0** on your telephone keypad.

Email: admin@fpha.org.uk



<https://www.facebook.com/Ferguslie-Park-Housing-Association-309156576174292/>



If you want to report a repair or require a bulk uplift, you can also contact us via our WhatsApp number **07388 990 236** and send us a picture or the repair/uplift items.



Ferguslie Park
Housing Association