

Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
GLASGOW
G4 0HF



ANNUAL ASSURANCE STATEMENT

Annual Assurance Statement 2021 on behalf of Ferguslie Park Housing Association Board and subsidiary in the Ferguslie Group.

As a result of robust, timely and evidence based reporting to the board, along with ongoing self-assessment, we can confirm to the best of our knowledge and belief that we have assurance of compliance with:

- All relevant regulatory requirement set out in section 3 of the Regulatory Framework.
- All relevant standards and outcomes of the Scottish Social Housing Charter
- The SHR Standards of Governance and Financial Management

The Management Board confirm that we have considered and assessed appropriate evidence to support our assurance of compliance with the above. This includes:

- Self-assessment against the Standards of Governance and Financial Management;
- Our annual programme of internal audit and other external specialist advice;
- External audit;
- Independent Tenant Satisfaction Survey and project specific satisfaction surveys
- Annual Return of the Charter 2020/21
- Performance reports in key areas including service delivery, finance, risk and health and safety reports.

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have continued to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and gatherings.

We are currently working towards having appropriate systems in place for the collection and the use of equalities data to inform decision making, policy making, and day to day service delivery. This will form part of our overall Equality Diversity and Inclusion strategy and action plan which is currently being produced. The strategy and action plan will be published by March 2022, taking account of customer, colleague and stakeholder feedback, the recent data collection guide, and any other relevant future guidance.



Registered Social Landlord No. RSL99
Registered Friendly Society No. 2282
Registered Scottish Charity No SC034893

Ferguslie Park Housing Association

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As part of the Association's commitment to continuous improvement an Assurance Improvement Plan is in place, progress against this plan will be monitored by the Management Board on a regular basis. We consider that none of the actions identified in our improvement plan are material to our current compliance with the Framework.

As Chair, I was authorised by the Management Board at a meeting held on the 27 October 2021 to sign and submit this Annual Assurance Statement to the Scottish Housing Regulator.