



Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
GLASGOW
G4 0HF

ANNUAL ASSURANCE STATEMENT

Annual Assurance Statement 2020 on behalf of Ferguslie Park Housing Association Board and subsidiary in the Ferguslie Group.

As a result of robust, timely and evidence based reporting to the board, along with ongoing self-assessment, we can confirm to the best of our knowledge and belief that we have assurance of compliance with:

- All relevant regulatory requirement set out in section 3 of the Regulatory Framework.
- All relevant standards and outcomes of the Scottish Social Housing Charter
- All relevant legislative duties with the exception of Gas Safety and Right to Repair
- The SHR Standard of Governance and Financial Management

We currently have 3 number of properties which do not have a valid gas safety certificate because the tenant(s) will not provide access because of fears about potential transmission of coronavirus to a vulnerable member of their household. We continue to work with the tenants concerned and are seeking to implement the necessary measures to reassure them that all necessary precautions are being taken.

The Management Board confirm that we have considered and assessed appropriate evidence to support our assurance of compliance with the above. This includes:

- Self-assessment against the Standards of Governance and Financial Management;
- Our annual programme of internal audit and other external specialist advice;
- External audit;
- Independent Tenant Satisfaction Survey and project specific satisfaction surveys
- Annual Return of the Charter 2019/20
- Performance reports in key areas including service delivery, finance, risk and health and safety reports.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have continued to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

We continue to monitor our business plan, budget and financial assumptions in the context of the ongoing emergency situation and associated business interruption. Our Business Plan reflects the regulatory guidance that was current at the time of its preparation and we will take account of updated regulatory advice as we monitor and review our Business Plan in the context of the changed situation.

As part of the Association's commitment to continuous improvement an Assurance Improvement Plan is in place, progress against this plan will be monitored by the Management Board on a regular basis. We consider that none of the actions identified in our improvement plan are material to our current compliance with the Framework.

As Chair, I was authorised by the Management Board at a meeting held on the 25 November 2020 to sign and submit this Annual Assurance Statement to the Scottish Housing Regulator.



**INVESTORS
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Registered Social Landlord No. RSL99
Registered Friendly Society No. 2282
Registered Scottish Charity No. SC034893

Ferguslie Park Housing Association

The Tannahill Centre,
76 Blackstoun Road, Ferguslie Park
Paisley, PA3 1NT

Telephone: 0141 887 4053
Email: admin@fpha.org.uk
Website: www.fpha.org.uk