

Annual Report

22 | 23



Ferguslie Park
Housing Association



Tannahill Centre
at the heart of Ferguslie

About this report

This is our annual report which we produce every year to report on our performance. This report focuses on the financial performance of the Association and its subsidiary The Tannahill Centre, along with highlighting achievements made during the financial year 1 April 2022 to 31 March 2023.

In addition, some of the results shown in the report are taken from our Annual Return on the Charter (ARC). This is a report that we must provide to the Scottish Housing Regulator (SHR) every year and the Charter sets out the outcomes and standards of services, that we, as your landlord should meet.

Our Annual Return on the Charter for the year 2022/23 is available on the SHR website <https://www.housingregulator.gov.scot/>

To find out more about the role of the SHR you can visit their website or:

Call: 0141 242 5642

Email: shr@shr.gov.scot

Or write to them at:

Scottish Housing Regulator
2nd Floor, George House
36 North Hanover Street
Glasgow
G1 2AD

Chairpersons Report

Welcome to Ferguslie Park Housing Association's Annual Report for the year ending March 2023.

The year, 2022/2023 was another productive year for the Association and despite the cost of living crisis and current economic situation in the UK, we continued to invest in our properties and the community. We remain focused on this investment and ensuring the Association provide high levels of service to our customers.

As part of a move towards more digital technology, our Housing Team continued the roll out of MyHome, the web-based digital tenant service which allows tenants 24hr access to their tenancy information. MyHome can also use this facility to make payments, report repairs and look at your rent account.

Our Welfare Rights and Housing Services Team were shortlisted for the Housing Team of Year at the Chartered Institute of Housing's Award in October 2022. This is a great reflection on the work the staff do and I would like to say well done to them on this achievement.

The Property Team completed a programme of bathroom upgrades to over 30 properties costing over £100,000 and piloted new technologies in some houses to improve energy efficiency and also to assess how we make homes more energy efficient. We also carried out a detailed Carbon Reduction and Net Zero Feasibility to better understand our housing stock and the requirements going forward to make houses as energy efficient as possible and contribute to Scotland's ambitions to be Net Zero.

Working with Flood Prevention Scotland, we were successful in getting a fully funded installation of a flood warning detection

system called RiverTrack and also instructed the installation of 'Flood Pods' at two locations that were most affected by flooding in 2021. Both flood pods have been kitted out with supplies which tenants will have immediate access to help minimise the damage during future incidents.

We successfully secured over £42K in funding during the financial year to support tenants and groups during the cost of living crisis. Over 150 households received some form of support in relation to fuel costs following the wholesale increase in utilities. Two members of staff undertook training to be skilled to deliver Energy Awareness advice to tenants.

We also instructed ERZ Landscape Architects to carry out a Landscape and Environmental Study of Ferguslie Park which included Tenant Consultation pop up events in the community and I would like to thank those of you who contributed to this.

With affordability very much in mind and after much debate the Board of Management agreed to implement a rent increase of 5% for 2023/24 which was considerably below the Consumer Price Index which is the common rate of interest used as a guide for rent increase levels. Like your household bills the Association faced significant increase in costs with some rates for works almost doubling in price. We are committed to maintain rent levels to be as affordable as possible and any decision to increase rents is not taken lightly.

The Association continued to formally monitor our performance against the business objectives as it entered

its final year ensuring that our tenants, the community and people were at the heart of it. By working in partnership with local community groups we will continue to provide help targeted in the right way.

The Association faces a number of challenges as we move into the current year, similar to that of other housing associations in the country. Our main focus will be on how we continue to deliver services whilst supporting our customers navigate through these difficult times with the rising cost of food, energy prices and the high inflation rate, without the support of any further rebates. We are fortunate to still be able to weather the current economic instability and will do all it can to ensure that rents remain affordable to tenants. The Association remains financially sound as reported by our auditors at our annual general meeting held on 30 August 2023.

I offer my grateful thanks to the Staff and the Board for all their hard work, support and enthusiasm over the last year. I would also like to take this opportunity to thank former board members, Howard Dales and Andy Wilson for their contribution and commitment over the past several years.

As the Association enters into its 35th year of existence, we look forward being able to celebrate the milestone with tenants and the local community over the coming months. We look forward to continuing to work in partnership with those stakeholders striving for great things for the community of Ferguslie Park.

Ian Williams, Chairperson

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35 Years in the Community

Ferguslie Park Housing Association was registered on 5 September 1988, and we are now in our 35th year serving the community. However, we can trace our origins back to a few years earlier when our predecessors, Dalskeith Housing Co-operative and Westburn Woodvale Housing Association were established.

We asked some of our residents what the community means to them. It is clear from the responses the Association has been instrumental in regeneration and delivering services to our tenants and the community. Mr & Mrs Feeley popped in to see us and let us have a copy of their original share membership from 1993. They were happy to share their story;

“Bert has lived in the community for 71 years and has seen many changes. He used to work on the farms in Ferguslie Park and also done the coal rounds back in the day. 58 years ago, he married the girl across the road Mary and together they raised 7 children.”



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“Everyone knows everyone around here” says Bert to which Mary added “the people are easy come easy go”.

They spoke about the “Hurry Hurry” man who would come around laden with pegs and cups in exchange for bags of rags. Mary also recalled how milk tokens were utilised

“They used to go up to the farm and exchange the tokens for milk, eggs and tatties”

The people of Ferguslie Park will not forget the floods of 1994 and at that time the future King Charles paid a visit. A couple of years later Ferguslie had another royal visit as the Queen opened the Tannahill Centre. The annual Ferguslie Gala Day is a fond memory that resonates with people in the community.

Many of the residents we spoke to have lived here all of their lives. They talk of a thriving community where community means; togetherness, mix of people of different backgrounds, working together, helping others, family, company, everything, all together, great groups, events, everyone joins in and making new friends. The best thing about living here are “the people & community, a sense of belonging, the Tannahill Centre being there for everyone but more lately the young and the elderly attending, friendships being made at the centre, people pull together to help one another especially in times of hardship”.

“the people & community, a sense of belonging...people pull together to help one another especially in times of hardship”





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Investment & Repairs in Homes

The past year saw a lower level of planned investment in homes. The main reason for this was due to the volatile increase in prices from suppliers which had an influence on what we carried out. However, we still had a programme of installing new bathrooms which cost over £100,000.

As outlined by the chair, we took the opportunity to do some more detailed studies particularly around how we can plan to reduce carbon emission from homes. There is an expectation that Housing Associations will make significant reduction to carbon use from homes over the next decade. The study we carried out is a big step towards us understanding what we need to change in our investment in homes to make them more efficient and cheaper to run.

In the year ahead, we expect spending on properties to significantly increase with a focus on items such as new windows and doors; improvements to boundary fencing and landscaping as well as new kitchens. We will also look to carry out some drainage works to houses and areas of land which have had long standing problems with poor drainage and have plans in place to start this.

In 2022/23 we carried out over 4,000 repairs and service requests from tenants. During the year we faced problems with contractors being unable to fulfil our repairs and which was a cause of inconvenience. However, the team rallied and we have new contracts in place and performance on repairs and maintenance has improved towards the end of the year.



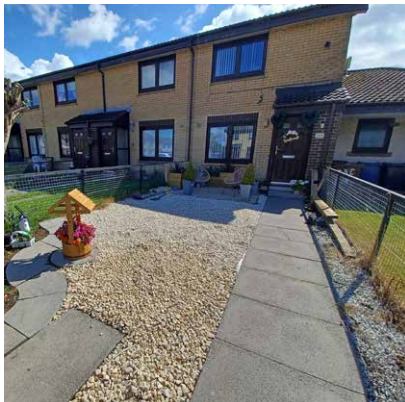
At the end of 2022 we awarded a contract for our Grounds Maintenance and Garden Tidy to In-Work Enterprise who are a Social Enterprise meaning any profits are reinvested in to good causes. Our early work with In-Work has been positive and we have seen an improvement on the standard of work than we have had in recent years.

...we have new contracts in place and performance on repairs and maintenance has improved towards the end of the year.



Landlord Report

Homes & rents	At 31 March 2023 we owned: 802 HOMES	The total rent due for the year was: £3,744,686		
	We increased our weekly rent on average by: 5% from the previous year.			
Average weekly rents	SIZE OF HOME	NUMBER OF HOMES OWNED	FPHA	SCOTTISH AVERAGE
	1 Apartment	-	-	£78.26
	2 Apartment	178	£76.30	£83.46
	3 Apartment	305	£84.60	£86.28
	4 Apartment	231	£91.29	£93.98
	5 Apartment	88	£101.41	£103.72



Tenant Satisfaction

Of the tenants who responded to our most recent satisfaction survey:

OVERALL SERVICE

85.1%

said they were satisfied with the overall service we provided.

— Scottish Average 86.7% —

KEEPING TENANTS INFORMED

94.1%

felt that we were good at keeping them informed about our services and outcomes.

— Scottish Average 89.7% —

OPPORTUNITIES TO PARTICIPATE

94.1%

of tenants were satisfied with the opportunities to participate in our decision making.

— Scottish Average 85.9% —

Quality & Maintenance of Homes

SCOTTISH HOUSING QUALITY STANDARD

95.3%

of our homes met the Scottish Housing Quality Standard.

— Scottish Average 79.0% —

EMERGENCY REPAIRS

1.5hrs

The average time we took to complete emergency repairs.

— Scottish Average 4.2 hrs —

NON-EMERGENCY REPAIRS

4.1 days

The average time we took to complete non-emergency repairs.

— Scottish Average 8.7 days —



REACTIVE REPAIRS 'RIGHT FIRST TIME'

95.5%

We completed this amount of reactive repairs 'right first time'.

— Scottish Average 87.8% —

REPAIR OR MAINTENANCE SATISFACTION

85.9%

felt that we were good at keeping them informed about its services and outcomes.

— Scottish Average 88.0% —

Neighbourhoods

PERCENTAGE OF ANTI-SOCIAL BEHAVIOUR CASES RESOLVED

94.9%

of cases were resolved compare to the National Average.

— National Average 94.2% —



Value for Money

TOTAL RENT COLLECTED

99.6%

The amount of money we collected for current and past rent in the year.

— Scottish Average 99% —

RENT NOT COLLECTED: EMPTY HOMES

0.6%

We did not collect this percentage of rent due because homes were empty.

— Scottish Average 1.4% —

RE-LET HOMES

43.1 days

It took an average of this many days to re-let homes.

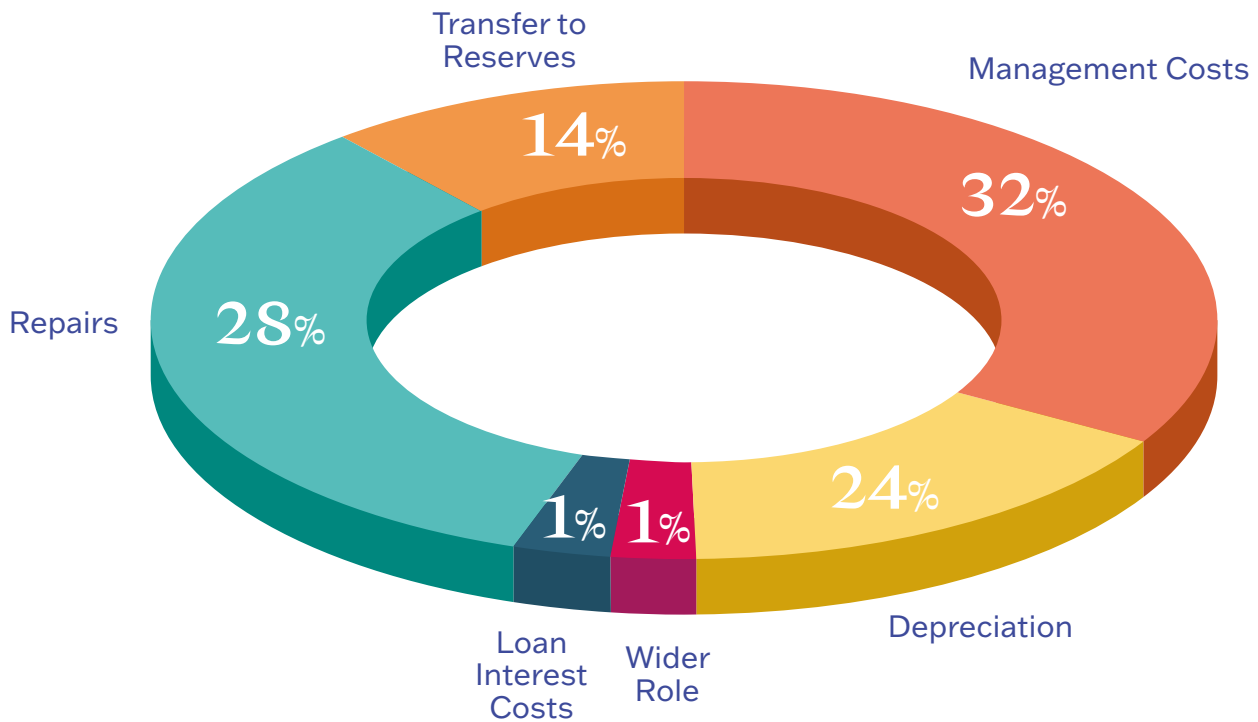
— Scottish Average 55.6 days —

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Finances

Analysis of Expenditure in 2022/23

Where every £1 goes as of 31 March 2023



Statement of Financial Position (as at 31 March 2023)

	2023	2022
Non Current Assets		
Housing Properties - Depreciated cost	26,718,844	27,528,390
Other Tangible Assets	53,437	47,453
Investments	100	100
Total	26,772,381	27,575,943

Statement of Financial Position (as at 31 March 2023)**2023****2022**

Current Assets		
Receivables	162,758	231,362
Cash and Cash Equivalents	4,039,703	3,332,164
Total	4,202,461	3,563,526
Creditors: Amounts falling due within one year	680,600	555,209
Net Current Assets	3,521,861	3,008,317
Total Assets Less Current Liabilities	30,294,242	30,584,260
Creditors: Amounts falling due after more than one year	1,634,568	1,816,838
Pensions and other Provisions for Liabilities and Charges		
Scottish Housing Association Pension Scheme	188,000	15,000
Deferred Income		
Social Housing Grants	12,495,694	13,127,996
Net Assets	15,975,980	15,624,426
Equity		
Share Capital	55	55
Revenue Reserves	16,163,925	15,639,340
Pension Reserves	188,000	15,000
Total	15,975,980	15,624,426



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Housing Services

As we outlined our Housing Team have worked on introducing our new online service MyHome which allows tenants to easily check details about their tenancy and report repairs to us.

The Housing Team also led on securing financial support to allow us to look at helping people struggling with their fuel bills. Over 150 households were assisted in the year. As a result, the team have identified further ways to support tenants with fuel issues and support will continue in the year ahead. We now have two full time members of staff who are qualified to City & Guilds level on providing energy advice.

In addition to energy support our Housing Team also identified resources to assist tenants with items around the home to deal with financial hardship. For the year ahead, we have restructured

our team so that we can look to increase the level of support that we can offer to tenants facing financial hardship due to the economic conditions that everyone is experiencing.

Over the year our Housing Team allocated 44 houses to applicants to our waiting list. We made the way to apply for Housing easier including an online application process and saw a significant increase in the number of people seeking housing in Ferguslie Park with our waiting list more than doubling over the course of the year.



For the year ahead we have restructured our team so that we can look to increase the level of support that we can offer to tenants facing financial hardship

Rents & Benchmarking

In December 2022, we ran a consultation exercise on the annual rent rise. A response rate of 22.5% was achieved by staff who consulted tenants by telephone, social media plus a detailed leaflet and letter issued to all of our tenants.

Our Governing Body agreed a rent rise of 5% for 2022/23 after being given assurance the business could sustain these figures whilst keeping rents as fair as possible.

HOME & RENTS	Ferguslie Park HA	Bridgewater HA	Limestone HA	Paisley HA	Williamsburgh HA	Barrhead HA	Scottish Average
Total number of homes 2022/23	802	845	1,572	1,292	1,639	980	
Percentage of average weekly rent increase	5%	5.5%	3%	5.5%	5.5%	5%	
Total number of 1 Apartment properties	0	2	41	13	7	5	
Average weekly rent	n/a	£51.93	£60.36	£69.15	£60.39	£72.54	£78.26
Total number of 2 Apartment properties	178	242	382	439	788	344	
Average weekly rent	£76.30	£92.44	£77.81	£91.07	£72.77	£82.83	£83.46
Total number of 3 Apartment properties	305	356	625	577	575	374	
Average weekly rent	£84.60	£96.54	£88.46	£97.29	£82.30	£95.46	£86.28
Total number of 4 Apartment properties	231	151	480	248	278	234	
Average weekly rent	£91.29	£100.44	£94.63	£105.24	£92.23	£104.37	£93.96
Total number of 5 Apartment properties	88	94	44	22	32	23	
Average weekly rent	£101.41	£110.68	£112.42	£114.91	£104.17	£125.33	£103.72



5 Tannahill Centre

As well as being home to a wide range of services, amenities and community groups the Tannahill Centre also acts as Ferguslie Park's Community Anchor Organisation, supporting smaller groups and volunteers to act to improve and develop their community. We do this by supporting assisting community groups, supporting volunteers and encouraging our community to come together. Here is a snapshot of how we have achieved this over the past year.



Supporting Community Groups

We know that local people know best how to solve the problems their community face. That's why we share our experience, contacts, knowledge, resources and expertise with local groups, so we can work together to address the needs of people in Ferguslie.

Darkwood Crew

The Darkwood Crew continue to run their community market from the Tannahill Centre every Thursday morning. In addition to this we teamed up with Renfrewshire Councils' Advice Works service, FPHAs' Welfare Rights Team and Energy Advice Scotland to provide advice and guidance to those who attend.



Our Community Worker Terry McTernan supports the group by attracting funding, supporting volunteers and organising and co-ordinating activities with other service providers.

Ferguslie Seniors



This support also extends to Ferguslie Seniors, a group of older people who come together three times a week to enjoy a two-course meal and social activities. As well as providing them with space to meet, our cook Rose prepares the meals in consultation with those in attendance whilst volunteers have also benefited from training and support in order to carry out their role safely and to the highest standards.

Having made new friends many of those who attend Ferguslie Seniors meet outwith, organise regular trips and activities with some even taking it in turn to host others for dinner!

Events Team

The Tannahill Events Team are a group of volunteers who hold events and activities aimed at bringing the community together following the COVID-19 pandemic. As well as holding a wide range of themed nights for adults, funds raised were used to hold a number of children and family events including a Roller Disco, a number of discos and movie nights which were held in partnership with young people from the Youth Voice Group.

No Substitute for Life Men's Group

The No Substitute for Life Men's Group, set up at the height of the COVID-19 pandemic has been going from strength to strength with the fortnightly darts tournament growing to include weekly 5-a-side football, regular walks and hikes, camping and fishing trips.

The group also revived the No Substitute for Life Football Tournament to promote positive mental health and support those impacted by suicide thanks to financial support from FPFA and Engage Renfrewshire via the Mental Health and Wellbeing Fund. The event was also supported by local business Bounce-a-lot who provided free entertainment for children.

The tournament was first established by one of the Men's Group members over 20 years ago in response to the number of friends he had grown up with who he had lost to suicide.



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A big thank you to the 15 teams who took part and congratulations to tournament winners Borussia Teeth!



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Women's Group

Following the success of the Men's Group, women from Ferguslie Park came together to form their own support group with two key rules - No Weans and No Men - and so far its working!

As well as meeting fortnightly the women planned and attended their own team building weekend!



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Good Ideas Fund

Every year we distribute £25,000 through a process known as Participatory Budgeting. A steering group of local people decide on the priorities, invite local people to submit their ideas, these ideas then get shared amongst the community who then vote on which ideas should be supported.

This year £20,000 was distributed to a range of groups who won the support of local people.

GROUP	BRIEF DESCRIPTION	AMOUNT AWARDED
Cameron Dance School	Outdoor summer dance classes and uniforms for pupils that haven't got a set yet.	£1,498
Big T Country and Western Club	Big T Extravaganza, Country and Western stalls band hire, mini bus hire & line dancing instructor.	£0
Glencoats Park	Fun fayre held in Glencoats Park.	£5,000
Ferguslie Seniors	Transport membership and hire for 30 weeks, ICT Tutor, pampering session and theatre trip.	£3,320
Own yer bike	40 adult bike repairs, kids club snacks for 50 weeks and contribution towards cycle round the scheme event, food, bouncy castle hire, DJ and other activities.	£4,000
Blackstoun Road cul de sac	Community bus run, food, drink and ice cream.	£0
Barochan Green team	Frog life pond materials and plants, family fun day, Christmas Santa grotto, Allotments, fruit plants, gardening equipment and materials.	£732
Forever Young	Community celebration (Queens jubilee), Garden party fun day.	£1,000
Ferguslie Park Drop In	yearly Room Hire, weekly refreshments/ group meal/ pool/ darts equipment and other activities. Mini bus hire and 3 or more trips.	£4,300
North Candren Crew	Fun day: Inflatable, food cost, face painter. Gardening tools.	£1,150
Ferguslie Community Choir	Hall hire, tuition with professional teacher	£0

In addition to this young people organised their own event with £5,000 distributed to activities that focused on young people.

GROUP	BRIEF DESCRIPTION	AMOUNT AWARDED
Ferguslie Youth Club (12+)	Trip to Flip Out Glasgow and Ayr Beach	£800
Barochan Green Team	Youth club will build a pond as a part of learning about wildlife.	£900
Tannahill Events Team	The events team plan to work in partnership with the youth club to plan a community talent show.	£1,000
Ferguslie Community Choir	Funding to open up the choir to young people making it more intergenerational.	£1,000
Feegie Youth Voice Crew	Between 4 and 5 graffiti art workshops throughout the Summer and the creation of a community mural from the ideas that young people have developed over the course of the programme.	£1,000

Supporting Volunteers

A big part of our work here at the Tannahill Centre focuses on supporting local people coming together to support one another, gain new skills together and use these skills to benefit their community.

Ferguslie Women in Business

Following feedback from some of our volunteers, we worked with Business Gateway to support a group of women participate in a six-week enterprise course helping them to identify business opportunities as part of their journey towards becoming self-employed. Working with

James Edmonds from Business Gateway, the women researched a range of topics including assessing the viability of their business idea; understanding market research; coming up with a name for their business and developing a business plan.

The new business ideas included a variety of food-based start-ups including cakes, fresh and frozen meals, Keto Kitchen and party favours, make up artistry, hair design and lots more.

We are excited to see what happens next for these aspiring business women!



Ferguslie Women in Business



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Activate has allowed me to properly think about my community and how it fits into wider society.



“Don’t miss out on this course, it’s amazing you won’t regret it.”

Activate

We once again held our introduction to Community Development Course in partnership with the University of Glasgow. The ten-week course is very informal and workshop and discussion based where participants work as part of a team to pull together a presentation on their own community at the end of the course.

Those who have participated in the course have said:

“I loved this course, I didn’t realise as many things were going on in the community.”

“Don’t miss out on this course, it’s amazing you won’t regret it.”

“Activate has allowed me to properly think about my community and how it fits into wider society.”

Three of last year’s participants, including our very own Laura McAuley, have gone on to study Community Learning and Development at the University of Glasgow.

Kitchen Refurb

The kitchen in the Community Room was given a new lease of life this year thanks to funding from the Scottish Government and some hard work from FPHA’s contractors James Frew.

Whilst much loved, the near 30-year-old kitchen is relied upon by a wide range of community groups across the community including Ferguslie Seniors, the Wednesday Drop-in, Quarriers Head Injury Group and a number of other peer support groups throughout the week.

The new kitchen now provides each of these groups with their own dedicated storage space and a range of modern appliances needed to make their groups warm and welcoming for years to come.

Volunteer Celebration Event

Our annual celebration of volunteers took place in October with volunteers and community groups coming together from all over Ferguslie Park to celebrate their achievements.



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Supporting Young Volunteers

We have continued to support young people become more involved in their community. This includes supporting them to make more decisions that affect them and their community and to support them volunteer their time to design, develop and deliver services for other young people and the wider community.

Monday Night Youth Club

The Monday Night Youth Clubs continue to meet on a weekly basis with activities for young people aged 8 – 12 and a separate youth club for those aged 13 – 16. The youth clubs have contributed to the annual Sma Shot Parade and have had training and workshops delivered by Youth Scotland, Right to Dance and a wide range of other organisations.

Ferguslie Youth Voice

Ferguslie Youth Voice is a group of young volunteers who come together on a weekly basis to organise and arrange activities and events for other young people and to contribute to Ferguslie's wide range of community events and activities.

As well as organising their own Open Mic Nights and events focusing on issues such as

mental health and wellbeing, the young people also contribute to other community events such as the Pride Picnic, Gala Day and Christmas Celebrations and they often team up with the Tannahill Events Team to run seasonal celebrations such as the Halloween Disco.

Open Mic Nights

Thanks to funding from Renfrewshire Council's Celebrating Renfrewshire Fund young volunteer's bought musical and audio equipment allowing them to organise their own monthly open mic nights where the whole community are invited along to show off their musical and other talents.

Inside Out Event

Ferguslie Youth Voice's organised their first ever event, focusing it on the mental health and wellbeing of young

people following the COVID-19 pandemic. Inspired by the movie Inside Out, a wide range of workshops including graffiti art, smoothie making and journaling were held with organisations such as Barnardo's and Paisley Community Circus coming along to provide information and activities.

Saltire Awards

A massive well done and congratulations to all of the young people who received their Saltire Awards this year. The Saltire Awards are the Scottish Government's way of celebrating, recognising and rewarding the commitment, contribution and achievements of young volunteers in Scotland between 12 and 25. The award is a nationally recognised certificate signed by a Scottish Government Minister in recognition of the number of hours volunteering they have done.



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Youth Achievement Awards

Young people also received a Youth Scotland Youth Achievement Award recognising the citizenship and leadership skills young people have gained whilst volunteering in their community. The young people build a portfolio evidencing their learning which is then assessed. These qualifications are equivalent to those young people gain at school and can help young people get into further work or learning once they have finished school. Well done to everyone involved.

Community Events

We continue to hold an annual programme of community events, bringing the community together to celebrate and enjoy a wide range of free activities.

Pride Picnic

We held our second Annual Pride Picnic, this time taking it indoors due to the rain. As well as having picnic bags, inflatables and colourful face painting, we were also joined by the Equality Network, providing information on LGBT+ support services and the hall was decorated in colourful pride bunting provided by Glencoats Primary School.

The event is part of our work to celebrate and engage with LGBT+ people in our community as part of our progress towards gaining the Youth Scotland LGBT Charter Award.

Platinum Tea Party

This year volunteers received a royal thank you as part of the celebrations for the Queens Platinum Jubilee weekend. It also marked the return of our big lunch event which was held annually before lockdown, bringing together people from all across the community regardless of their age, faith or background.

As well as bringing neighbours together for a community lunch, the event was attended by our own 'royal' guest - Josie Drage Draws, who was dressed up in regal attire to give out certificate of thanks to everyone who attended.

Scotland on Tour... In Ferguslie

The Tannahill Centre was chosen as a venue for 'Scotland on Tour', a Scottish Government backed scheme to get people enjoying live music in smaller community venues following the COVID-19 pandemic. James Grant, regarded as one of the country's finest singer-songwriters, shot to fame with the band Love and Money when he was just 18 years old, performed to a sold-out crowd in the Tannahill Centre.



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Syrian Scottish Network

We welcomed the Scottish Syrian Network to the Tannahill Centre to not only celebrate Eid, but their first large scale event since the start of the COVID-19 pandemic.

As well as a wide range of activities there were also a number of competitions for those who attended including a food competition and a quiz. A market was held where those from the Syrian community could sell hand crafted goods and there was a wide range of music and cultural celebrations – including the bagpipes.

We would like to give a very special thanks to local resident Rahaf who organised the event from start to finish! Well done!

Community Advent Calendar

Our Community Advent Calendar returned for yet another year with households and community venues participating from across the community. The Community Advent Calendar is a walking trail that takes place across the community, with a new window being revealed every night leading up to Christmas throughout the month of December.

Other Side of the River

In Motion Theatre held the debut performance of their new play 'Other Side of the River' inspired by the stories of local people from Ferguslie Park. The play then went on a national tour of community venues across Scotland.

Big Cuppa Tea

In response to the rise in the cost of living, we opened our doors to the community. Every weekday we provide free tea, coffee and toast in the morning followed by free soup at lunchtime.

Feedback from those who attended included:

“

I went every day. It was really handy and I also accessed the community market. I used it to get a heat and see pals. I saved money, met people. It was like being in a café without having to spend money.

“

Before coming along, I didn't usually eat in the morning, so it's been a real benefit to me. It saves me a lot of money on tea, coffee, sugar, milk, bread and butter.

“

I met new people and have been in the company of people I wouldn't normally be in. I don't eat much anyways but being able to sit and chat with everyone as a community has benefited my health.”

Based on this feedback we sourced funding from the National Lottery Community Fund to sustain the activity for a further 12 months.

Tannahill Centre Crowned Community Champion

The Tannahill Centre won the Community Champion award at the 2022 ROCCO Awards. Held every year in November by the Renfrewshire Chamber of Commerce the ROCCOs allow local businesses and organisations of all sizes and sectors to enter a wide range of activities.



1. Rocco Award Winners 2022

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Our Finance

The New Tannahill Centre

Statement of Financial Activities including Income & Expenditure Account for the year ended 31 March 2023.

Current Financial Year	Unrestricted funds 2023	Restricted funds 2023	Total 2023	Total 2022
Income and Endowments from:				
Income from charitable activities	428,635	340,481	769,116	753,680
Investment Income	-	-	-	-
Miscellaneous Income	-	-	-	-
Total Income	428,635	340,481	769,116	753,680
Expenditure on:				
Charitable Activities	361,138	294,913	656,051	674,707
Net Income/Expenditure	67,497	45,568	113,065	78,973
Fund balances at 1 April 2022	395,900	180,723	576,623	497,650
Fund balances at 31 March 2023	463,397	226,291	689,688	576,623

All income and expenditure derive from continuing activities. The financial statements have been audited by CT, Chartered Accountants and the Auditor has found the financial statements to be free from material misstatement.



Our People

As at 31 October 2023

Management Board

Ian Williams, Chairperson

Angela Chivers

Helen Glassford

Kirsten Ferguson

Laurie Kefalas

Louise McNicol

James Strang

Tracey Johnstone

Aidan McGrogan

The Tannahill Centre Executive Committee

Helen Glassford

Paul Cardona

Elaine Carter

Jim Strang

Senior Management Team

Catrina Miller,
Group Chief Executive

Ivor McCauley,
Head of Operations

Greg Richardson,
Housing Services Manager

Housing Services Team

Katy Girling,
Housing Services Officer

Vikki Phelps,
Housing Services Officer

Margaret Ronaldson,
Assistant Housing Services Officer

Alastair Burke,
Housing Services Assistant

Christine Hay,
Housing Services Assistant
/Tenancy Sustainment

Welfare Rights Team

Robert Findlay,
Welfare Rights Officer

Ian Davidson,
Welfare Rights Assistant

Property Services Team

Gavin McFarlane,
Senior Property Services Officer

Gordon Smart,
Senior Asset Officer

Suzanne Davidson,
Asset Assistant

Laura Gorman,
Property Services Assistant

Finance & Corporate Services Team

Sandra Campbell,
Finance Officer

Kirsty Greig,
Finance Assistant

Teresa Gallagher,
Governance & Corporate
Services Officer

Heather Duffus,
Corporate Customer
Services Assistant

Tannahill Staff Team

Jamie Mallan,
Business
Transformation Manager

Paul Irwin,
Development Officer

Bobbie McCabe,
Volunteer Coordinator

Gordon Larkin,
Community
Development Officer

Christopher Johnstone,
Senior Facilities Officer

John McGregor,
Facilities Officer

Laura McAuley,
Temporary Youth
Development Worker

Rose Hanson, Cook

Christ Tulloch,
Caretaker

Terry McTernan
Temporary Community
Development Worker

Ferguslie Park Housing Association

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Registered Scottish Charity No. SC034893

Registered Housing Association No. HAL99

Registered Friendly Society No. 2282R

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Registered Charity No. SC041487